NOT-SO-SOCIAL GAMES

WHY THEY'RE ACTUALLY OK IN THE LONG TERM

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INTRODUCTION

- SO, ONE OF THE **CONDITIONS** | WAS GIVEN FOR SPEAKING TODAY WAS THAT | HAD TO SAY SOMETHING **CONTROVERSIAL**
- EASY! SOCIAL GAMES ARE NOT IN FACT Social
- WELL, THEY ARE IF YOU MEAN "GAMES PLAYED ON SOCIAL NETWORK SITES"
- THEY'RE NOT IF YOU MEAN "GAMES THAT RELY ON A SOCIAL COMPONENT FOR THEIR GAMEPLAY"

THE GENRE

- SOCIAL GAMES **DIFFER** FROM CASUAL GAMES
- SOCIAL GAMES ARE BASICALLY SOLO GAMES
 WITH A VENEER OF INTERPERSONAL CONTACT
 CASUAL GAMES DON'T HAVE THAT VENEER
- THE SOCIAL ASPECT ADDS VALIDITY

- YOU CAN'T ACTUALLY SOCIALISE THROUGH THEM

• IT USED TO ADD VIRALITY, BUT THAT'S NOT AS EFFECTIVE THESE DAYS

- IT'S ALMOST AS IF PLAYERS HAVE BECOME INURED TO BEGGING MESSAGES...

IN/EXTRINSIC

• HERE'S A PICTURE OF SOME different PEOPLE



• DIFFERENT EXCEPT THEY WON OLYMPIC MEDALS

IN/EXTRINSIC

- INTRINSIC REWARDS ARE INHERENT TO AN ACTIVITY ITSELF
 - EG. FORMULATING A CUNNING PLAN IN CHESS
- EXTRINSIC REWARDS ARE ACQUIRED FOR DOING AN ACTIVITY

- EG. PHAT LEWT

 UNLIKE GAMES IN GENERAL, SOCIAL GAMES ENGAGE THEIR PLAYERS MAINLY THROUGH
 EXTRINSIC REWARDS

- BADGES, ACHIEVEMENTS, RANKINGS, MEDALS...

ASIDE

- THE SUCCESS OF THIS APPROACH HAS SPUN OFF THE ENTIRE GAMIFICATION INDUSTRY
- GAMES ARE PLAY YOU CAN LOSE AT
- GAMIFIED ACTIVITIES ARE NOT PLAY AND YOU CAN'T LOSE AT THEM
- GAMES TEND TO OFFER EXTRINSIC REWARDS FOR ACTIVITIES THE PLAYER ALREADY FINDS FUN
- IN GAMIFICATION, RECEIPT OF THE REWARD IS ITSELF THE SOURCE OF THE FUN

- WHILE THE REWARD IS TREATED AS A REWARD ...



GOLDFINGER

ADDITIONALLY

- NOT ONLY ARE SOCIAL GAMES NOT SOCIAL, MANY DESIGNERS BELIEVE THEY'RE NOT GAMES, EITHER
- THEY HAVE A POINT TOO
 - CAN YOU WIN A SOCIAL GAME? CAN YOU LOSE ONE? SO HOW CAN THEY COUNT AS GAMES?
- CRUCIALLY, SOCIAL GAMES LACK GAMEPLAY
 - GAMEPLAY IS AN INTRINSIC REWARD THING
- SO WHY DO PEOPLE PLAY SOCIAL GAMES?
- WELL, THEY VALUE THE EXTRINSIC REWARDS

LEARNING

- THIS ISN'T GOING TO LAST, THOUGH
- SEE, PEOPLE ARE ACTUALLY PRETTY SMART
- THEY'RE EXCELLENT PATTERN-MATCHERS AND DATA-PROCESSORS
- IF THEY **REPEAT** SOMETHING ANYTHING -OVER AND OVER, THEY EVENTUALLY **NOTICE**
- THEN, THEY BECOME BORED AND LISTLESS
- THIS APPLIES TO **GAMES** JUST LIKE IT DOES EVERYTHING **ELSE**

WORSE

- HOWEVER, IT APPLIES MORE TO SOCIAL GAMES
 - EXTRINSIC REWARDS ONLY HAVE VALUE FOR AS LONG AS PLAYERS AGREE THAT THEY HAVE
 - WHEN THEY REALISE THAT THEY DON'T, OH DEAR ...
- BAD: "THIS GAME IS BORING; I KEEP DOING THE SAME OLD THINGS AND ANY PROGRESS I MAKE JUST LEADS TO YET MORE WORK"
- WORSE: "THIS NEW GAME IS JUST LIKE THAT OLD GAME WHICH QUICKLY BECAME BORING"

CROSS-LEVEL

- THIS PATTERN-MATCHING CAN HAPPEN AT ANY LEVEL
- MECHANICS: "THIS MATCH-3 CANDY CRUSH SAGA MECHANIC IS JUST LIKE IN BEJEWELLED"
- GAMEPLAY: "HEY, THIS MMO CRAFTING WINDOW IS BASICALLY JUST MATCH-3"
- SYSTEM: "OH, THIS NEW GENRE-BASED MOBILE PHONE BATTLE SYSTEM IS JUST LIKE WITH THE MATCH-3 RUSH ALL OVER AGAIN"

ULTIMATELY

- IF PEOPLE PLAY A GAME ENOUGH THEN A
 NEW GAME WITH THE SAME MECHANICS
 OR GAMEPLAY OR SYSTEM WILL ELICIT
 ONE OF TWO RESPONSES:
 - "I CAN SEE WHERE THIS IS HEADING AND I DON'T WANT TO GO THERE"
 - "I CAN SEE WHERE THIS IS HEADING AND I WANT TO GO THERE"
- FOR TODAY'S **SOCIAL GAMES**, IT WILL BE THE **FORMER** RATHER THAN THE **LATTER**

NEXT STEPS

- THERE WILL INEVITABLY BE A MOVE FROM EXTRINSIC REWARDS TO INTRINSIC REWARDS
 – INTRINSIC IS WHERE ALL THE FUN IS
- BUT different PEOPLE FIND different THINGS FUN
- THEY'LL EXPLORE THE GAMES THAT OFFER GAMEPLAY THEY PERSONALLY FIND FUN
- AS A RESULT, SOCIAL GAMES ARE BEGINNING THE EDUCATION OF NON-GAMERS, WHO WILL THUS COME TO WANT ACTUAL GAMES

EXAMPLE I

- EXAMPLE: SOME PEOPLE FIND INTERACTION WITH OTHER PLAYERS FUN
 - THEY'RE ILL-SERVED BY "SOCIAL" GAMES THAT TREAT OTHER PEOPLE AS **RESOURCES** TO BE **MINED**
 - ESPECIALLY ONCE THEY NOTICE THAT THE MOMENT THEY PAY FOR SOMETHING IN-GAME, THE GAME GETS HARDER...
- THESE PEOPLE WANT MULTI-PLAYER GAMES

EXAMPLE 2

- EXAMPLE: SOME PEOPLE FIND THE **PROBLEM-SOLVING** ASPECT OF GAMES FUN
 - THEY WOULD HAPPILY DOWNLOAD A GAME AND PLAY IT ALONE OFFLINE
 - THEY ONLY NEED THE CHECK-IN VALIDATION THAT A SOCIAL ASPECT OFFERS
- THESE PEOPLE WANT MULTI-PLAYER GAMES

PREDICTIONS

- SOCIAL GAMES WILL F R AG ME N T AS PLAYERS PURSUE THEIR PARTICULAR TASTES
- WE'RE ALREADY SEEING SOME EFFECTS OF THIS
 - CASUAL GAMES ON SOCIAL NETWORKS GARNERING MORE PLAYERS THAN SOCIAL GAMES
- DEVELOPERS WHO ARE READY TO RECEIVE THE NEWCOMERS SHOULD DO WELL
 - OR AT LEAST BETTER THAN IF THEY WEREN'T READY
 - IT NOW COSTS MORE TO **ACQUIRE** A NEW PLAYER THAN YOU CAN EXPECT TO **EARN** FROM THEM

CONCLUSION

- SOCIAL GAMES AREN'T SOCIAL AND THEY AREN'T GAMES, BUT THEY ARE THE GATEWAY TO ACTUAL SOCIAL GAMES
- IN THE COMING FEW YEARS, WE CAN EXPECT HUNDREDS OF MILLIONS OF NEWLY-MINTED GAMERS TO APPEAR
- HOWEVER, THEY WON'T ALL WANT TO PLAY THE SAME GAMES
- SO CHOOSE A NICHE AND GET THERE FIRST - THEN WAIT FOR MONEY TO RAIN FROM THE SKY